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QUALITY, ENVIRONMENT, AND SAFETY POLICY Attachment MQAS – 04

Since 1953, PIUSI has been operating in the global fluid handling market and is committed to providing its customers with advanced, high-quality, and user-friendly technological solutions for the transfer and measurement of fuels, lubricants, and industrial liquids. The following mission, as defined by the Senior Management, drives PIUSI's operations:

- Achieving comprehensive customer satisfaction regarding the products and services provided, developed in close collaboration with customers, with a focus on quality and delivery times;
- Gaining market recognition as a leader and innovator by offering products that meet market demands through attentive and continuous listening to customer requirements;
- Ensuring a steady increase in market share;
- Continuously investing in research and development, new technologies, and human resources;
- Striving for maximum efficiency and effectiveness in individual business processes;
- Demonstrating responsiveness and promptness in the design and production of new products in compliance with defined requirements;
- Continuously improving product performance, safety, reliability, provided services, internal processes, their control, and the Health and Safety at Work system;
- Constantly monitoring performance and quality indicators to identify actions aimed at continuous improvement;
- Committing to the protection of health and safety at work to prevent work-related injuries and illnesses, in compliance with applicable laws and regulations;
- Committing to the protection of the environment, in compliance with applicable laws and regulations;
- Promoting a shared culture at all levels of the organisation that prioritises Safety and the Environment as prerequisites for every action, aiming to understand, analyse, and minimise risks while eliminating hazards associated with any activity;
- Preventing and mitigating all identifiable and monitorable risks by implementing corrective actions and/or training that maximises participation, with special attention to supervisory roles;
- Ensuring the consultation and participation of workers and their representatives;

- Encouraging daily policies aimed at improving the well-being of all those involved in the company and implementing actions focused on energy or resource savings;
- Maintaining a constant commitment to fostering respectful and ethical interpersonal and professional relationships;
- Engaging suppliers and stakeholders in promoting PIUSI's values.

To support its daily commitment to achieving these objectives, PIUSI has adopted an integrated management system certified to ISO 9001 for quality (since 1998), ISO 14001 for the environment (since 2005), and ISO 45001 for occupational health and safety (since 2020).

The President

